



public works,  
roads & transport

MPUMALANGA PROVINCE  
REPUBLIC OF SOUTH AFRICA



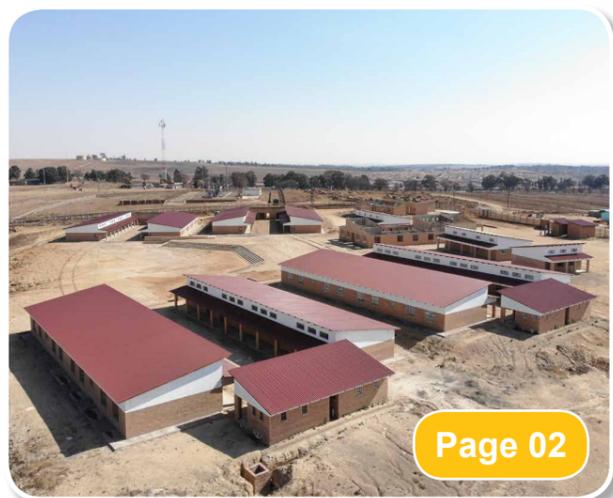
Departmental Newsletter

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Issue 46



# Madiba's 'Long Walk to Freedom' paves a way to service delivery



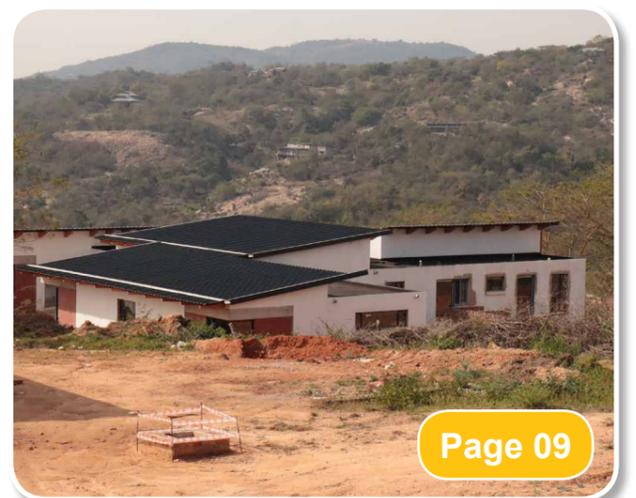
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'OLD' NEW ERMELO PRIMARY TO RESTORE THE TRUE MEANING OF 'NEW'



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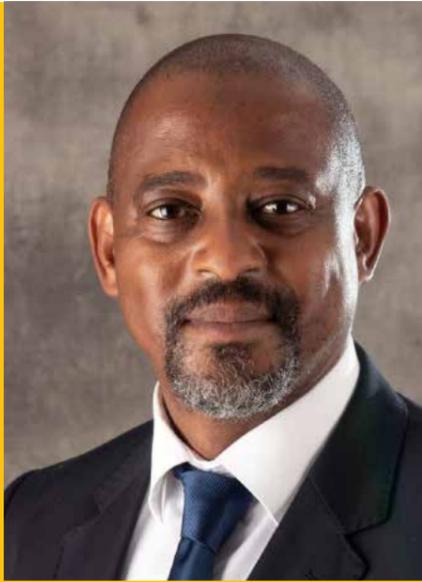
BETHAL SHINES ITS LAMP LIKE FLORENCE NIGHTINGALE



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Perspective



# Madiba's 'Long Walk to Freedom' paves a way to service delivery

In celebration of Nelson Mandela International Day, the Department recommitted itself to uTata Madiba's vision of demolishing socio-political and economic hurdles laid by the apartheid regime that the citizens of 'The Place of the Rising Sun' have to navigate through in order to access critical public amenities. Inspired by Madiba's legacy, MEC Mandla Ndlovu led Departmental officials from roads to building maintenance to various areas across the Province patching potholes, cleaning and repairing public infrastructure as well as donating school uniform. **"We remain indebted to the struggle against poverty, unemployment and inequality which suppress development in our communities. We are recommitting ourselves to the people's contract of providing safe, reliable and efficient public infrastructure. Madiba inculcated within us the culture of Ubuntu to serve our communities with respect, dignity and diligence,"** said MEC Ndlovu during Nelson Mandela International Day in Steve Tshwete Local Municipality where the Department celebrated the legacy of the struggle icon on the 18th of July 2023.

Wearing his orange regalia, the MEC together with Nkangala and Steve Tshwete Executive Mayors, Cllrs Thomas Ngwenya and Mhlonishwa Masilela respectively, started at their day at Elandsfontein where they donated school uniform, went to Mhluzi where they conducted repairs at Clinic and completed their day in Stoffberg on R555 (P51/2) road patching potholes. This activities formed part of a comprehensive provincial Mandela Month programme led by Premier Refilwe Mtshweni-Tsipane and her cabinet deployed across the Province in different local municipalities.

"I have walked that long road to freedom. I have tried not to falter; I have made missteps along the way. But I have discovered the secret that after climbing a great hill, one only finds that there are many more hills to climb. I have taken a moment here to rest, to steal a view of the glorious vista that surrounds me, to look

back on the distance I have come. But I can only rest for a moment, for with freedom come responsibilities, and I dare not linger, for my long walk is not ended," articulated Madiba expressing his sentiment about his journey towards liberation. As the world was celebrating the former Statesman's birthday on the 18th of July, a day which has been officially endorsed by the United Nations (UN) as Nelson Mandela International Day, South Africa had an avalanche of action in honour of uTata Madiba. This year's theme was, "It is in your hands: Solidarity in reducing climate change and food insecurity."

Ehlanzeni and Gert Sibande districts, also joined in on the noble mission led by the District Heads, Mr Ludwick Mamaro and Ms Fikile Sengwayo respectively. Ehlanzeni District collaborated with the City of Mbombela in a bid to leave Rob Ferreira Hospital smelling roses. The team spent the day sweeping the ground, scrubbing floors, cutting grass and patching potholes. Meanwhile, behind Makhonjwa Mountain, dust was the order of the day in the Land of the Lion of the East, Gert Sibande District. The Department together with Mkhondo Local Municipality and Gert Sibande District Municipality pulled the sleeves to patch potholes on Mkhondo's D2550 road towards Ntombe village.

The MEC concluded Mandela Month activities at Khokhovela Primary School in Islington, Bushbuckridge Local Municipality where the Honourable attended his primary education. During the visit, MEC Ndlovu donated school uniform and dignity packs. Apart from the donation, the Department also conducted several repairs which included replacement of broken windows and door locks, and painted the school's walls and roof anew. The MEC was accompanied by the Speaker of Bushbuckridge Local Municipality, Cllr Ruth Raganya and the local Councillor as well as his former principal and three teachers who taught him in the same school. MEC and his entourage concluded the day by patching potholes on D3932 road between Cottendale and Thulamahashe.

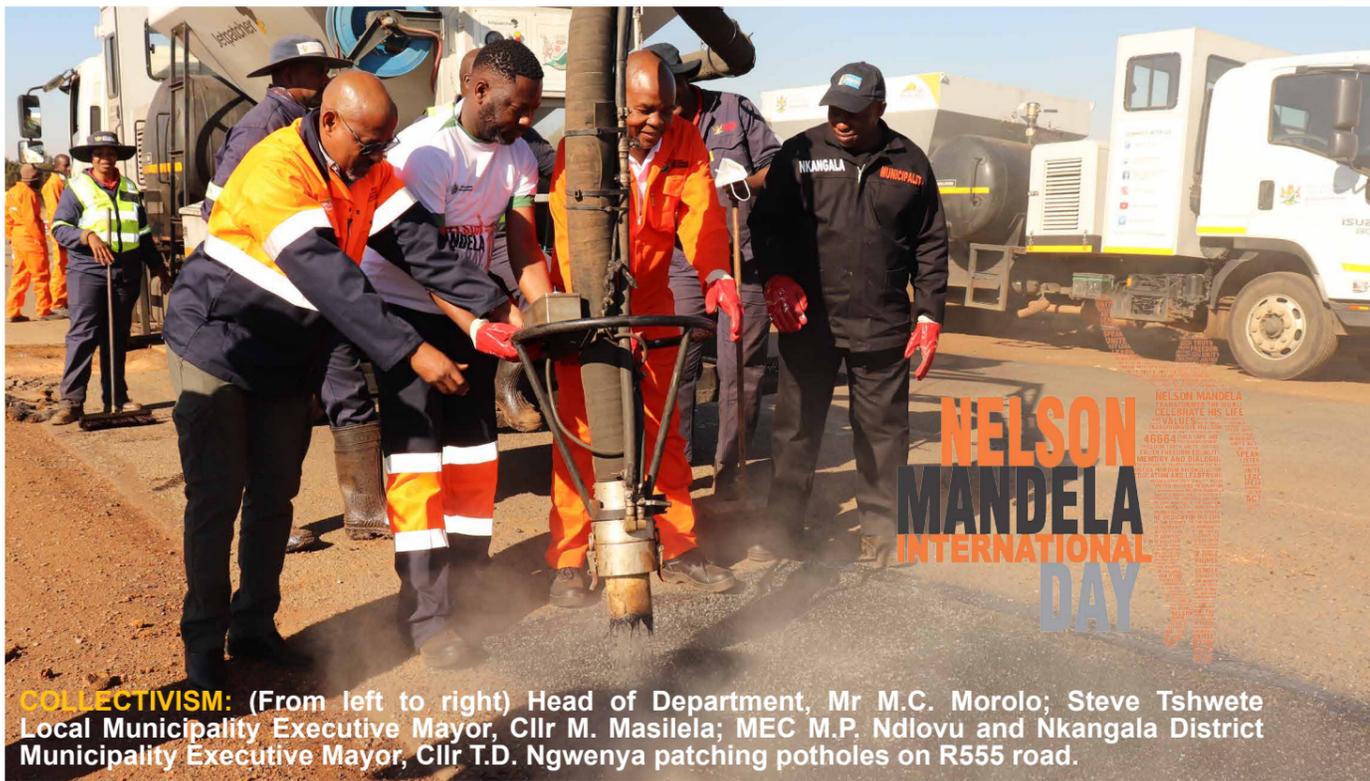
This financial year marks the pinnacle year of the sixth administration of the democratic Government, well befitting to reflect on its triumphant journey since 2019. Indeed, this was a period of perilous challenges which will go down in history as the most tragic time since World War II. As a result, this installment pays homage to the work thus far accomplished items Mpumalanga's public infrastructure delivery agenda of the MTSF 2019-2024 which supports the objective of the NDP 2030 to address the triple challenges of unemployment, inequality and poverty. In this episode we are also introducing a whole new different experience to enjoy and engage with this publication. Readers now have the option to use their mobile devices to scan QR codes allocated to various articles in order to virtually join us on the field. Speaking of AI revolution.

We commenced this semester with Freedom Month celebration in April which reminded us that democracy is not a placard but a book with many chapters. As a result, our mandate should find expression in every chapter of our democratic dispensation. In other words, Freedom Month is only meaningful when our people enjoy free access to safe, reliable and efficient public infrastructure that promotes economic growth. We perused through to another chapter of Workers' Month which called upon our contribution towards job creation and improvement of working conditions being amongst Mpumalanga Provincial Government's apex priorities. Youth, Mandela, Women and Heritage months are woven together to advance democracy.

Well, since April the Department has been at the coalface of service delivery led by MEC Mandla Ndlovu. The aim has always been to ensure that, "A Better Life for All" is not a political rhetoric but a constitutional exigency echoed by the beehive of activities across the Province from transport to building infrastructure. A glance back since the beginning of this term confirms that Mpumalanga has made great strides towards improving the lives of the citizens of the Province. These achievements are well articulated on the MEC's Budget Vote tabled at the Legislature in June this year. It is without a doubt that the 30th anniversary of democracy in 2024 will not be invain.

As we crossover to the second semester, October Transport Month opens the door to the festive season. Ideally, this is a period of celebration yet it often lives many families torn apart due to road accidents and fatalities. We therefore urge all road users to be vigilant and obey the rules of the road. Rest every 2 hours of your journey and ensure that both the driver and the vehicle are road worthy. Arrive Alive.

**MC Morolo**  
Head: Public Works, Roads and Transport



**COLLECTIVISM:** (From left to right) Head of Department, Mr M.C. Morolo; Steve Tshwete Local Municipality Executive Mayor, Cllr M. Masilela; MEC M.P. Ndlovu and Nkangala District Municipality Executive Mayor, Cllr T.D. Ngwenya patching potholes on R555 road.

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**DISCLAIMER**  
Although care has been taken to verify the accuracy of information, the editorial team extends sincere apology for any inconsistencies that may occur.

# Headline





**KEYNOTE:** Premier R.M. Mtshweni-Tsipane delivering a keynote address.



**IN UNISON:** MEC M.P. Ndlovu; Mpumalanga Chairperson of Santaco, Mr F. Sibanyoni and Head of Department, Mr M.C. Morolo leading engagements during the Mpumalanga Taxi Indaba.



Mr P.S. Sibanyoni  
Santaco Secretary



Mr P.S. Nyoni  
ED: Transport Management



Mr P.S. Nyoni  
NTA Chairperson

## “One Municipality - One Association,” Taxi Indaba Echoes In Unison

**“We are all in unison that the taxi industry is an integral part of the ordinary citizens. All of you seated here carry the hopes and dreams of every citizen, whose desire is to move from one point to the other, whether Black or White, young and old, the employed or unemployed,”** articulated Premier Refilwe Mtshweni-Tsipane delivering a keynote address during a Mpumalanga Indaba that was held in Olifant River Lodge, Steve Tshwete Local Municipality on the 6th of June 2023. The Premier emphasized that unity must prevail over differences since the taxi industry is an economic basket that feeds the nation. However, taxi conflicts undermine the safety of commuters. “I must confess though that I had mixed emotions when I received the invitation to join this gathering. At first, the invitation motivated me, because I consider the role of this industry extremely crucial to the transportation service of our people, not only in Mpumalanga, but in the entire country. However, the instability which leads to attacks between taxi associations, and cause a bloodbath, are tragic and regrettable,” she emphasized.

The two day convocation hosted by MEC Mandla Ndlovu was graced by 71 taxi associations across Mpumalanga under the banner of their respective councils, Santaco and National Taxi Alliance (NTA). Earlier this year, Premier Refilwe Mtshweni-Tsipane and MEC Mandla Ndlovu spearheaded robust engagements with the Taxi Industry in a bid to resolve conflicts amongst taxi associations. This led to the Mpumalanga Taxi Indaba which paved a way to fruitful discussions. However, MEC Ndlovu cautioned taxi operators that unless all resolutions are implemented, the gathering would be just another ‘talkshop’ incapable of addressing critical concerns on the ground particularly the pervasive violence. “If we agree today that one local municipality - one taxi association, and sign on the dotted line then we must act on that resolution. Otherwise we will convene another Indaba to discuss the same issues,” warned MEC Ndlovu.

The gathering went into four different commissions to dissect specific issues affecting the Taxi Industry. Commission One focused on unity and leadership; Commission Two dealt with transformation and empowerment; Commission Three tackled regulations while Commission Four looked at conflict resolution strategies. The proposal that seemed to dominate the discussions was the amalgamation of taxi associations into one association per local municipality. This would eliminate most conflicts

since there would be no external rivals instead differences would be settled at home, in a layman’s term. The Secretary of Santaco in Mpumalanga, Mr P.S. Sibanyoni said the taxi industry needs to broaden its horizon to tap into other economic avenues in order to create job opportunities. He elaborated that the industry should be able to secure its own filling stations and service centres amongst others, thereby not solely dependent on a single stream of income since this is another reason taxi associations are fighting over routes. “As a Taxi Industry, we are already contributing heavily on these sectors but perhaps it is time we consider expanding our territory to create job opportunities for others,” said Mr Sibanyoni.

During the Budget Vote of the Department on the 13th of June 2023, the MEC said that the Department will appoint a task team to track implementation of all resolutions and report back on a quarterly basis. In summary the indaba agreed on the following resolutions amongst others: One Municipality – One Taxi Association; Establishment of a Provincial Panel of Eminent People (PPEP) to deal with issues of unity and leadership; Organise Taxi Industry Business Summit to identify business opportunities within the industry; Education campaign on public transport regulations and gazetting of applications for operating licenses.

## October Transport Month Gears Up For Festive Season

As a precursor to this year’s festive season, South Africa will be celebrating the 19th anniversary of October Transport Month since it was officially launched in 2005 by the then Minister of Transport, Mr Jeff Radebe. During this period, Government draws special attention to various modes of transport as well as initiatives and efforts dedicated towards the improvement of this critical sector. It is undeniable that affordable, efficient and reliable transport system and infrastructure are imperative economic drivers. Amongst these, safety remains high on the hierarchy of priorities. Therefore, the Department in collaboration with various law

enforcement agencies will be on the ground in every corner of the road to ensure that all road users arrive alive.

In keeping with its mandate, the Department will be focusing on public transport with an aim of reducing accidents and fatalities on the road. MEC Mandla Ndlovu has emphasized that rogue elements that place the lives of others at peril will not be tolerated on the road. This came in response to a recent incident whereby female Transport Inspectors were viciously attacked by a group of alleged taxi operators while on duty between Embalenhle and Evander. Apparently, the officers had impounded the

vehicles of the alleged suspects for non-compliance with the National Land Transport Act (NLTA) No. 5 of 2009 which regulates public transport operations.

“The Department will not tolerate any form of lawlessness on the road especially that seeks to undermine the authority of our officers and the safety of our commuters. The purpose of the law is not to intimidate our citizens but to mitigate potential threats that may even result in loss of life. Those who dare to challenge our Constitution by putting the lives of others at risk, will be brought to book,” said MEC Ndlovu.





# BUDGET VOTE REKINDLES HOPE TO THE CITIZENS OF “THE PLACE OF THE RISING SUN”

***“We’ve been conditioned to think that only politicians can solve our problems. But at some point, maybe we will wake up and recognize that it was the politicians who created our problems,”*** expressed MEC Mandla Ndlovu quoting Dr Benjamin Solomon

Carson. Delivering the Department’s Budget Vote in Mpumalanga Provincial Legislature on the 13th of June 2023, the MEC said unless everyone participate in finding solutions to challenges facing the Province, there will be no future to behold. “We are the ones we are waiting for,” he told guests and members of the Legislature, encouraging them to play their part towards the development of Mpumalanga and the country at large. MEC Ndlovu

tabled a budget proposal of R5, 466, 783,000 billion which has been allocated to the Department for the 2023/24 Financial Year. Almost half of this amount (R2,4 billion) has been reserved for transport infrastructure; R1,3 billion will be spent on transport operations; R1,1 billion will facilitate building infrastructure; R95 million for community based programme and R358 million for administration.

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# BETHAL SHINES ITS LAMP LIKE FLORENCE NIGHTINGALE

The sun has risen, the stage is set, law and order serenades the atmosphere and Mpumalanga is in Free State to salute about one hundred sons and daughters of the soil who successfully completed their Road Traffic Law Enforcement training. The Department together with the Transport Education and Training Authority (TETA), Matjhabeng Traffic Academy and Matjhabeng Local Municipality conducted a Pass Out Parade on the 23rd of February 2023 in Welkom where various dignitaries including parents of the students graced the occasion. Matjhabeng, which literally means 'where nations meet' was a befitting place for

Mpumalanga to fly the flag of the rising sun high above the sky as the platoons of Transport Inspectorate trainees paraded the streets of the mining town which had become home to the students for the past 15 months of intensive training. The Pass Out Parade showcases both the discipline and competence of the students which they have accumulated during their training. As peace officers, they will be expected to discharge and facilitate law and order in a manner that exhibits these significant traits.

During his keynote address, the Executive Mayor of Matjhabeng Local Municipality, Cllr T.D. Khalipha, said

Mpumalanga should take pride of raising a generation of disciplined youth. ***"I am proud to indicate that since their arrival in our town, there was never a time where we needed to attend to a case of misconduct. This is evidently reflective the hands that have groomed them. It is proof that they are from disciplined homes and indeed a disciplined Province,"*** said the Executive Mayor who also took the opportunity to unpack the ec Mkhaphi.

ensuring maximum law enforcement. TETA which for Mpumalanga's rising sun to shine on foreign land. "Although the MEC could not be here due to other commitments, he has expressed his appreciation for the unwavering support from all our stakeholders particularly the Province of Free State for accommodating our sons and daughters. Today, Mpumalanga has a pool of soldiers who are ready to be deployed in various areas as duty calls," said Mr Mona.

Mr Bongani Ngwenya and Ms Ntlantla Mgidi from Pienaar and Siyabuswa respectively are amongst the students who graduated with flying colours.





# SANRAL, A Radiance of Mpumalanga's Rising Sun

By Nelisile Malambe

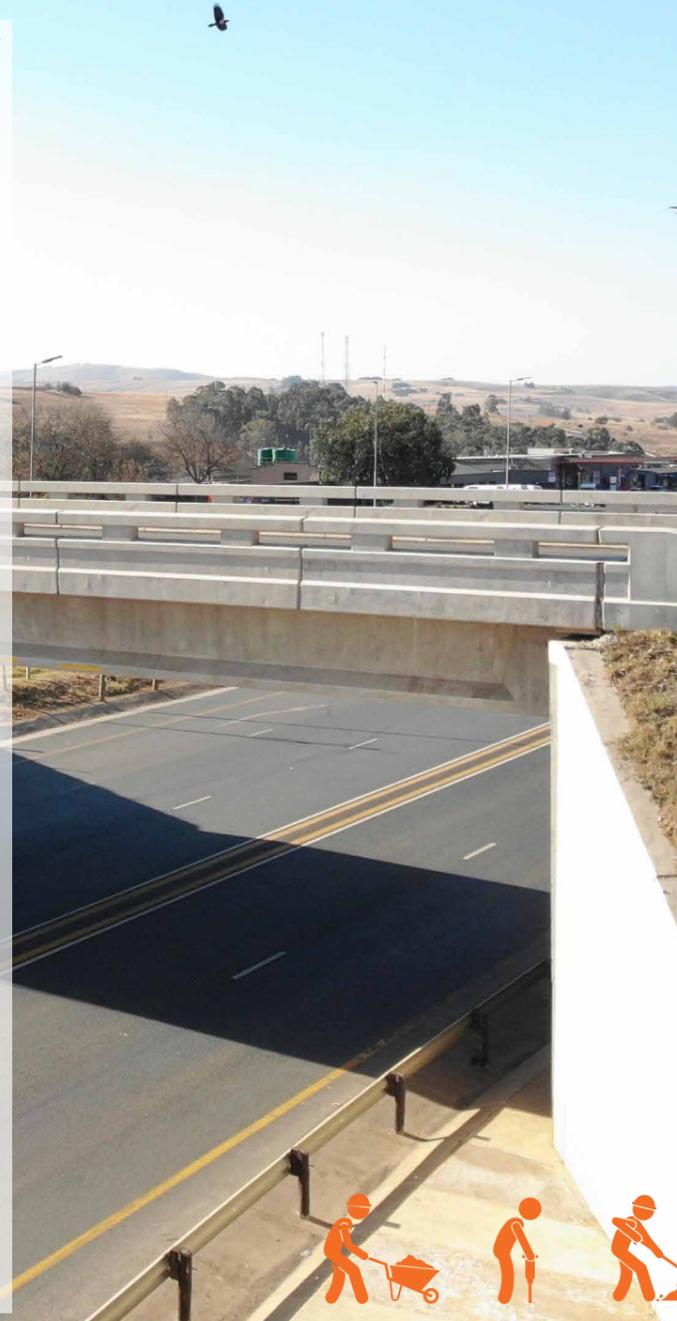
According to National Treasury's Trends in Intergovernmental Finances: 2000/01-2006/07 report, South Africa has a well-developed road network which facilitates the movement of people, goods and services over long distances. "However, increased investment in transport infrastructure by government remains critical to address disparities that have arisen because of historical patterns of spatial development," stated the report. It further noted that improved access to roads and transport for the poor, especially in the rural areas, is key to enhancing their quality of life, as this would then facilitate their access to social services and economic opportunities. Great improvements have been made over the past few years since the above-mentioned report was issued. Undeniably, much still needs to be done to completely address decades of injustices orchestrated by the previous regime.

The Department of Transport through its implementing Agency, the South African National Roads Agency Limited (SANRAL), has pledged massive investment in Mpumalanga which is already bearing fruit. For 2023/24 Financial Year, the Department of Public Works, Roads and Transport has been allocated just over R2,4 billion to build and maintain the provincial road network. Needless to say, this is just a drop in the ocean considering the basket of demands for transport infrastructure. Due to financial constraints, the Department battles to strike a balance between maintenance of existing stock and building new infrastructure. SANRAL has been more than a radiant of hope but an anchor that is keeping the Province grounded to its philosophy of service delivery.

According to the Agency's Chief Executive Officer, Mr Reginald Demana, SANRAL is implementing various projects in Mpumalanga, such as the Moloto Road that interconnects the Gauteng, Mpumalanga and Limpopo provinces; the R23 national road in Lekwa Local Municipality; and the R33 road which crosses through Mkhondo and Msukaligwa Local municipalities, among others. There are also 14 SANRAL community development projects that are spread across Gert Sibande District Municipality, Thembeisile Hani, Dr JS Moroka and Thaba Chweu local municipalities.

**"There will be a further investment of about R1.7 billion for three projects in the Steve Tshwete Local Municipality that will see the modernizing of roads and improvements to their safety and accessibility. These are the N11 section 9 (Hendrina Power Station to the N4), which is set for improvement; construction of the Middelburg Eastern Ring Road on the N11; and construction of a compulsory truck stop on the N11 (Loskop Valley),"** said the CEO in one of the Agency's publications, *Hello Mpumalanga*. SANRAL will be investing about R9 billion towards the upgrading of the National Route N2 from KwaZulu-Natal/Mpumalanga border to Camden near Ermelo.

MEC Mandla Ndlovu has applauded SANRAL for rising to the occasion and delivering much needed infrastructure to boost the economy of the Province and South Africa at large. Mpumalanga has a couple of strategic roads of national importance facilitating mining, agriculture and tourism which also serve as a gateway to neighbouring countries such as Mozambique and the Kingdom of eSwatini. Mpumalanga's partnership with SANRAL has proven to be a strategic imperative for development. The Agency is shouldering an enormous burden of delivering world-class transport infrastructure which in turn has provided bread and butter to thousands of households in the Province. **"The Mpumalanga province appreciates and recognizes the leadership role that SANRAL takes in the development of policies and standards for the roads sector in the country, and the operation with the Mpumalanga Department of Public Works, Roads, and Transport. We look forward to a growing relationship that will continue to benefit the province, the country and the SADC region,"** said MEC Ndlovu.



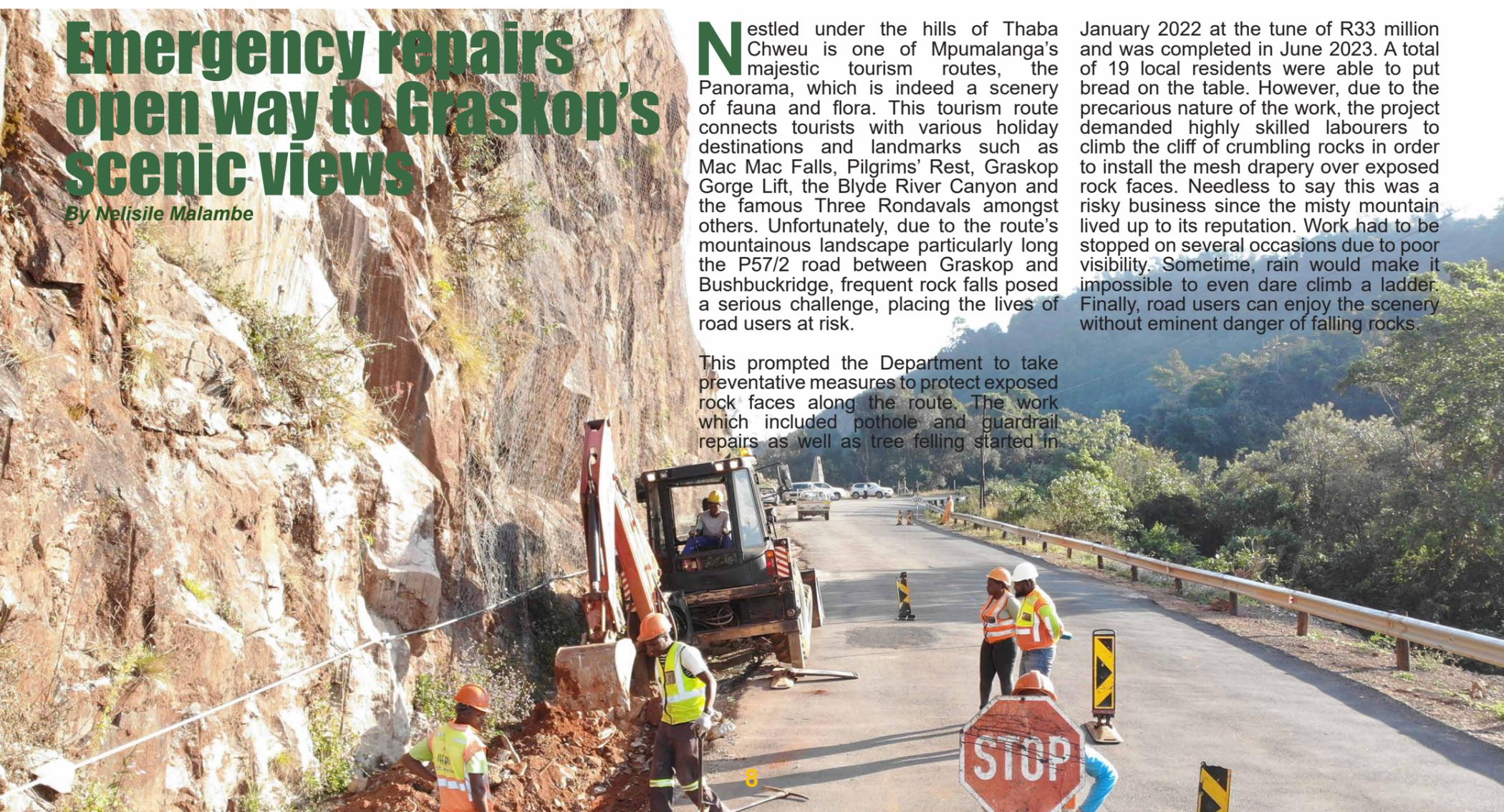
## Emergency repairs open way to Graskop's scenic views

By Nelisile Malambe

Nestled under the hills of Thaba Chweu is one of Mpumalanga's majestic tourism routes, the Panorama, which is indeed a scenery of fauna and flora. This tourism route connects tourists with various holiday destinations and landmarks such as Mac Mac Falls, Pilgrims' Rest, Graskop Gorge Lift, the Blyde River Canyon and the famous Three Rondavals amongst others. Unfortunately, due to the route's mountainous landscape particularly long the P57/2 road between Graskop and Bushbuckridge, frequent rock falls posed a serious challenge, placing the lives of road users at risk.

This prompted the Department to take preventative measures to protect exposed rock faces along the route. The work which included pothole and guardrail repairs as well as tree felling started in

January 2022 at the tune of R33 million and was completed in June 2023. A total of 19 local residents were able to put bread on the table. However, due to the precarious nature of the work, the project demanded highly skilled labourers to climb the cliff of crumbling rocks in order to install the mesh drapery over exposed rock faces. Needless to say this was a risky business since the misty mountain lived up to its reputation. Work had to be stopped on several occasions due to poor visibility. Sometime, rain would make it impossible to even dare climb a ladder. Finally, road users can enjoy the scenery without eminent danger of falling rocks.



# RISING ABOVE THE ODDS OF COVID-19

— Snippets of Public Infrastructure Delivery Since 2019 —



Thaba Chweu Boarding School



Kamdladla Clinic



Singqobile ECD Centre



Makoko Bridge



Glenmore Foot Bridge



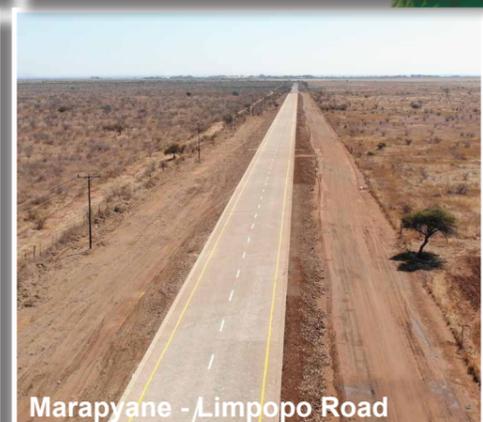
Diphlane CHC



Sakhile Community Library



Tekwane/KaNyamazane Bridge



Marapyane - Limpopo Road

In Mpumalanga it is said, “when the sun rises, it dawns with new possibilities.” This has proven to be more than just a tag-line but a philosophy that has paved a way to service delivery and one that has stood the test of time, even calamity. When the sixth Administration of the democratic Government commenced its term in 2019, nobody had anticipated the tragedy of the Coronavirus pandemic. Not only were people’s livelihoods at stake but life itself was at peril, and the economy was at a downward spiral.

Four and half years later, has the Mpumalanga Provincial Government lived up to its “rising sun” mantra? Delivering the State of the Province Address (SOPA) on the 5th of July 2019, Premier Refilwe Mtshweni-Tsipane said, “Our decision to invest in the socio-economic infrastructure that started 25 years ago and was intensified during the last administration

continues to bear fruit. Government will continue investing in our socio-economic infrastructure in the next 5 years to boost faster economic growth and improve the lives of many people in this Province,” Well, as the saying goes, “the proof of the pudding is in the eating.” Of course, the evidence on the ground has silenced all naysayers.

From Ehlanzeni to Nkangala and all the way to the Land of the Lion of the East in Gert Sibande District, Mpumalanga is making inroads to change the narrative of the past. Since the beginning of the term, public infrastructure delivery has been a top priority from schools to hospitals and everything in between. Notwithstanding the devastation of Covid-19, Mpumalanga still has a good story to tell. The Province continues to transform the lives of its 4.7 million citizens through the provision of critical public amenities. These include Bethal and Mmametlaki hospitals, Sakhile

and Matsamo libraries, New Ermelo and Prince HR Nkosi primary schools, Msogwaba and Daantjie youth centers as well as Makoko and Tekwane bridges amongst others. Mpumalanga remains a beehive of activities as more projects are currently being implemented in various. These have created massive business and work opportunities for the citizens. Emphasis has been placed on uplifting the most vulnerable groups of society such as women, youth and persons with disabilities.

As South Africa prepares to take a giant leap towards the 30th anniversary of liberation in 2024, sanguinely, the citizens of Mpumalanga will take stock of the progress that the Province has made towards the advancement of “A Better Life For All.” Indeed, the sun has risen. Hopefully, it will never set until every citizen of the “The Place

# Wathint' Abafazi - Wathint' Imbokodo

“Wathint' abafazi, wathint' imbokodo,” loosely translated: You strike a woman - you strike a rock, is a common slogan that describes the formidable character of women. In recognition of their daily contribution even beyond the much celebrated historical event of 1956 where over 20 000 women marched to the Union Buildings to protest against the extension of pass laws to women, the Department saw it fit to host a gala dinner for its female employees as a token of appreciation. The prestigious occasion which took place on the 6th of September in Steve Tshwete Local Municipality, gave the ladies an opportunity to fully express their femininity. These are the muscles behind the Department'

service delivery agenda from the echelon of power to the coalface of service delivery.

During the Provincial Women's Day event on the 9th of August 2023 in Boschfontein, Nkomazi

to the Constitution of the Republic and the Provincial Government, is mindful that the prominence giving to women's issues must translate into a better reality for women in their daily lives. She further condemned Gender-Based Violence and Femicide

multiple 'drivers' which include gender inequity, poverty, poor communication, and marital conflict, and societal ills such as substance and alcohol abuse,” she elaborate.

From socio-economic perspective, the Department is making inroads to uplift women from the gutters of poverty. The Premier revealed that in the current financial year the Expanded Public Works Programme (EPWP) championed by the Department has created 24 205 work opportunities. The majority of beneficiaries being women. She also said 30% of the provincial procurement spending shall be set aside for enterprises owned by women. **“Through the Employment Stimulus pillar of the MERRP,**

## HAPPY Women's Month

Local Municipality, Premier Refilwe Mtshweni-Tsipane said gender equality and women empowerment are central

as a pervasive pandemic that must be uprooted. **“The fight against GBVF needs us to tackle all its**



*we will further intensify public employment programmes, such as the Expanded Public Works Programme in order to create a large number of jobs in the shorter term and support increased procurement spend for women and youth. For example, we have in place the Siyatentela Roads Maintenance programme which has created thousands of work opportunities for poor local households. We also have in place the Women in Construction programme (Sakh'abakhi) which is aimed at ensuring better inclusion of women in this economic mainstream,"* emphasized the Honourable Premier.

As for these women, they represent the hopes and dreams of all women in Mpumalanga. As a result, the Department is implementing various

strategies to ensure that their contribution is not hampered by androcentric narratives that seek to portray the transport and construction sectors as misogyny. On the contrary, these are Transport Inspectors, Boiler Operators, Engineers, Quantity Surveyors, Accountants and Road Workers who have earned their stripes to be considered equal to the task.



# CAREER GUIDANCE CORNER AVENUE

The construction industry provides a number of opportunities for different built environment professions. You have seen many of these built environment professionals living out their career choices at construction sites all over the country and, indeed the world. We invite you to join the most exciting built environment profession in South Africa, the world of architecture. New and innovative building designs and modern high-tech equipment make this profession an exciting career choice.

The work of architectural professionals is comprised of six stages set out as follow: Inception, Concept and viability (concept design), Design Development, Documentation and procurement, Construction and Close-out. Under Inception- The architecture Receive, appraise and report on the client's requirements with regard to the client's brief. Determine the site, rights and constraints. Determine budgetary constraints. Determine the need for consultants. Determine indicative project timelines. Determine methods of contracting, and whether other statutory authority applications are required or desirable.

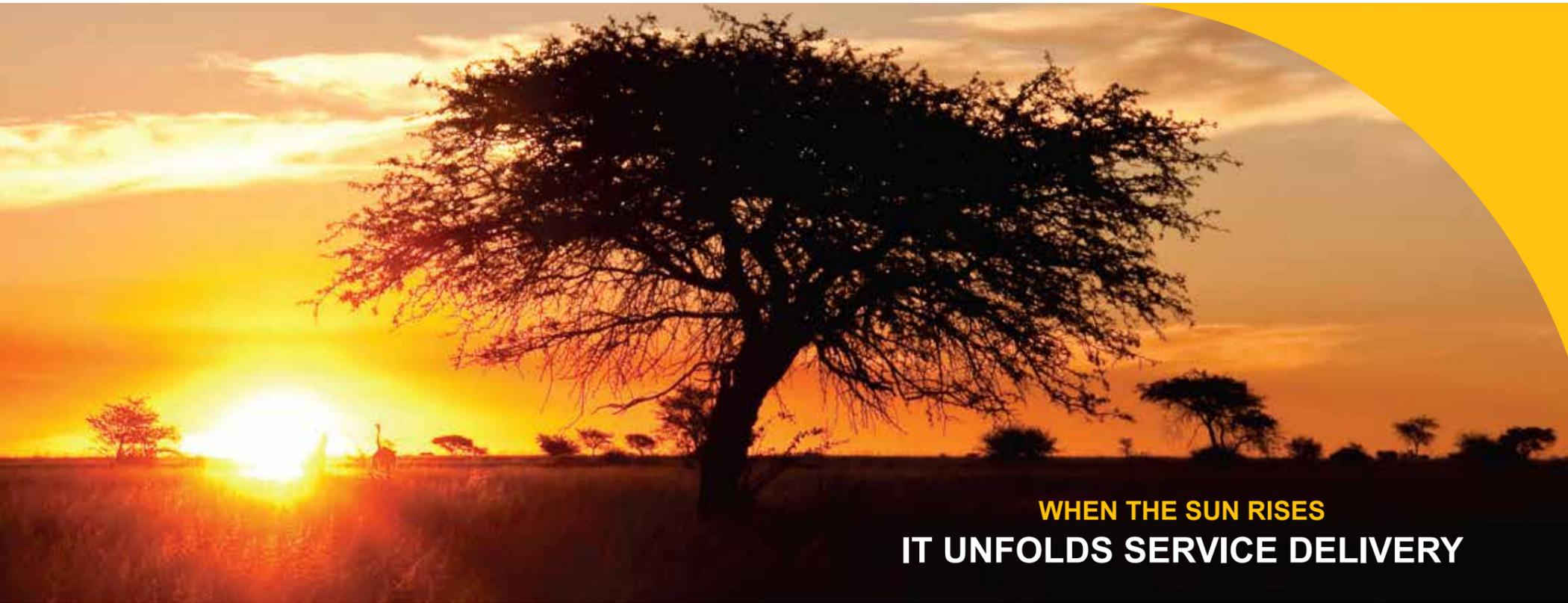
Concept and viability- the architecture prepare an initial design concept and advice on the intended space provisions and planning relationships. Proposed materials and intended building services and the technical and functional characteristics of the design. Check for conformity of the concept with the right to the use of the land. And also consult with local and statutory authorities. Review the anticipated costs of the project. Review the project programme.

Design Development- the architecture develop all aspects of the design from concept to full development including, but not limited to, construction system, materials, fittings, and finishes selections. Review the programme and budget with the client, principal consultant or other consultants. Coordinate other consultant's designs into building design. Prepare design development drawings including drafting technical details and material specifications, and discuss and agree on the building plan application and approval requirements with the local authority. Documentation and procurement- the architecture prepare documentation required for local authority building plan application submission. Co-ordinate technical documentation with the consultants and complete primary co-ordination sufficient to support building plan submission. Review the costing and programme with the consultants and obtain the client's authority and submit documents

for approval at the local authority. Prepare specifications for the works. Complete technical documentation sufficient for tender. Obtain offers for the execution of the work. Evaluate offers, and recommend a successful tenderer for appointment. Prepare the contract documentation and arrange the signing of the building contract by the client and the successful tender. Complete all remaining technical and construction documentation and coordinate same with the consultants. Construction- the architecture administer the building contract. Give possession of the site to the contractor. Issue construction documentation. Review sub-contract designs, shop drawings and documentation for conformity of design intent. Inspect the works for conformity with the contract documentation and acceptable quality in terms of industry standards. Administer and perform the duties and obligations to the principal agent in the building contract. Manage the completion process of the project and assist the client to obtain the required documentation necessary for the client to obtain the occupation certificate.

Close-out- architecture facilitate the project close-out including the collation of the necessary documentation to effect completion, handover and operational manual of the project. When the contractor's obligations with respect to the building contract have been fulfilled, the architectural professional shall issue the certificates related to the contract completion. Provide the client with construction record documentation and the relevant technical and contractual undertakings by the contractor and sub-contractors. The skills required to qualify to be an architecture is design skills. Creative and artistic skills. Numerical skills. Knowledge of buildings and construction. Knowledge of building regulations and building contracts. Spatial planning skills. Communication skills and teamwork skills.

Candidacy who want to study architecture are invited to apply to the following institutions: University of Free State, Tshwane university of Technology, Nelson Mandela University, Cape Peninsula University of Technology, University of KwaZulu-Natal, Durban University of Technology, University of Cape Town and University of Witwatersrand. The institution offers Bachelor's Degree, Diplomas and Advanced Certificates. Applications can be submitted to either a University or a University of Technology, provided that such institution has been duly validated by SACAP.



**WHEN THE SUN RISES  
IT UNFOLDS SERVICE DELIVERY**

**BATHO PELE AWARENESS CAMPAIGN**

**Public Servants Rolling Up Sleeves  
To Spring Clean Service Delivery Points**

**1 CONSULTATION**

All stakeholders should be consulted on the nature, quantity and quality of services to be provided in order to determine the needs and expectations of the end users. Citizens can be consulted through the following:

- Customer surveys
- Campaigns
- Izimbizo
- Workshops

**2 SERVICE STANDARDS**

Citizens should be told what level and quality of public services they will receive so that they are aware of what to expect

- Service charters
- Strategic plans
- Booklets with standards
- Service level agreements

**3 ENSURING COURTESY**

Citizens should be treated with courtesy and consideration e.g. tools, measurements & systems put in place to effect customer care - customer care units & staff

- Right attitude!!

**4 ACCESS**

All citizens should have equal access to the services to which they are entitled, e.g.

- Decentralized offices (MPCC, one stop shops etc)
- Extended business hours
- Use of Indigenous languages and sign language Service charters displayed
- Improved service delivery to physically, socially and culturally disadvantaged persons (including infrastructure)
- Signage must be clear and helpful
- All frontline staff should wear name tags

**5 INFORMATION**

Citizens should be given full, accurate information about the public services they are entitled to receive e.g.

- Braille and functional sign language, help desks, brochures, posters, press information to be available at service points, in various official languages
- Weekly newsletters
- Frontline staff training
- Induction training is made compulsory to all new employees

**6 OPENNESS & TRANSPARENCY**

Citizens should be told how departments are run, how much they cost and who is in charge. The Citizen should know who the Head of the Unit is. The management must be transparent and open to all staff members, e.g.

- Appointment circulars
- Regular staff meetings with Management must be encouraged

**7 REDRESS**

Establish a mechanism for recording any public dissatisfaction e.g.

- Toll-free number, suggestion boxes & customer satisfaction questionnaires
- Each Unit must have a complaints handling system in place
- Staff must be trained to handle complaints fast & efficiently

**8 VALUE FOR MONEY**

Public services should be provided economically and efficiently in order to give citizens the best possible value for money e.g.

- The use of expenditure controls, improved internal controls (e.g. private use of phones, budget reviews)
- Costs per unit of services delivered

**CONTACT DETAILS**

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